

MOTOTRBO™

Capacity Max Services

For the long term

MOTOTRBO Capacity Max systems are supplied as standard with an Essential package to provide three years of software updates, optional hardware repair and more. But keeping your systems operating at peak performance in the long term requires planning and continuous attention.

Essential and Capacity Max Care renewal options provide you with the latest features and technology upgrades, simplifying the process, delivering predictable operating costs, and reducing the administrative burden for your team.

→ Simplify system lifecycle planning

MOTOTRBO Capacity Max Care keeps infrastructure eligible for software updates, and provides system server hardware refreshes as needed.

→ Maximize system performance

MOTOTRBO Services allow you to take advantage of our most advanced features, new technologies and integration functionality to help maximize the performance of your MOTOTRBO system.

→ Increase Network Availability

Take care of issues before they lead to downtime with network event monitoring. Motorola Solutions' technical support operations team proactively detects, identifies, and reports system issues, along with recommended actions to help resolve them immediately.

→ Lower total cost of ownership

When lifecycle costs arise, unbudgeted repairs or replacement can impact your business. Capacity Max service packages consolidate the entire system lifecycle software management cost into a predictable expense. With the Capacity Max Care hardware refresh option, customers can control the cost of their system and avoid major capital expenses later on.



Feature summary:

Included with
initial purchase:

	Essential Embedded	Essential	Capacity Max Care
Technical support Telephone support to help resolve technical issues with your system	●	●	●
Software Maintenance & Updates Benefit from the latest features, security enhancements and bug fixes for your Capacity Max System Server (CMSS), and repeaters	●	●	●
Hardware Repair Depot repair of failed CMSS & repeater hardware to manufacturer's specifications	●	○	○
Hardware Refresh Replace hardware (CMSS & Edge Node) that can no longer be supported and rehost license			●
Onsite Response Service Expert onsite support scheduled when needed			○
Onsite Refresh Implementation Get expert help from a dedicated field engineer to support a seamless install and configuration			○
Monitoring & Dispatch Resolve issues quickly with network monitoring, event detection & response.			○
Support Duration	3 Years	1-5 Years	7 Years

● Included ○ Optional



Available only available in Motorola Solutions LACR region. All specifications and details shown are typical unless otherwise stated and are subject to change without notice.

MOTOROLA, MOTO, MOTOROLA SOLUTIONS and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC and are used under license. All other trademarks are the property of their respective owners. ©2024 Motorola Solutions, Inc. All rights reserved. 09-2024 [SF01]