

Brochure

RadioCentral

Get your time back.

Make your team more efficient by reducing the time and resources it takes to provision and update your APX NEXT series and APX N70 radio fleet.



MOTOROLA SOLUTIONS

With thousands of subscriber units, hundreds of unique codeplugs, and limited IT resources, updating your radio fleet can take months. The effects of that bottleneck are felt across your agency. Devices spend more time in the radio shop and less time in the field keeping responders safe. Critical personnel and radio admins are consumed by routine maintenance tasks and follow up with responders to make sure all radios are up to date. RadioCentral™ dramatically reduces the time and resources needed to provision and update your radio fleet.

Rapid setup and updates. Anytime. Anywhere.

What took months, now takes minutes. Firmware updates and thousands of parameters - zones, channels, personalities, encryption keys and software options - can be programmed remotely over Wi-Fi or over LTE with our SmartProgramming service in minutes, not months. Configurations can be set up before radios arrive from the factory and even reduce the time it takes to encrypt radios with Touchless Key Provisioning by delivering initial encryption keys remotely and eliminate the need of a Key Variable Loader cable.

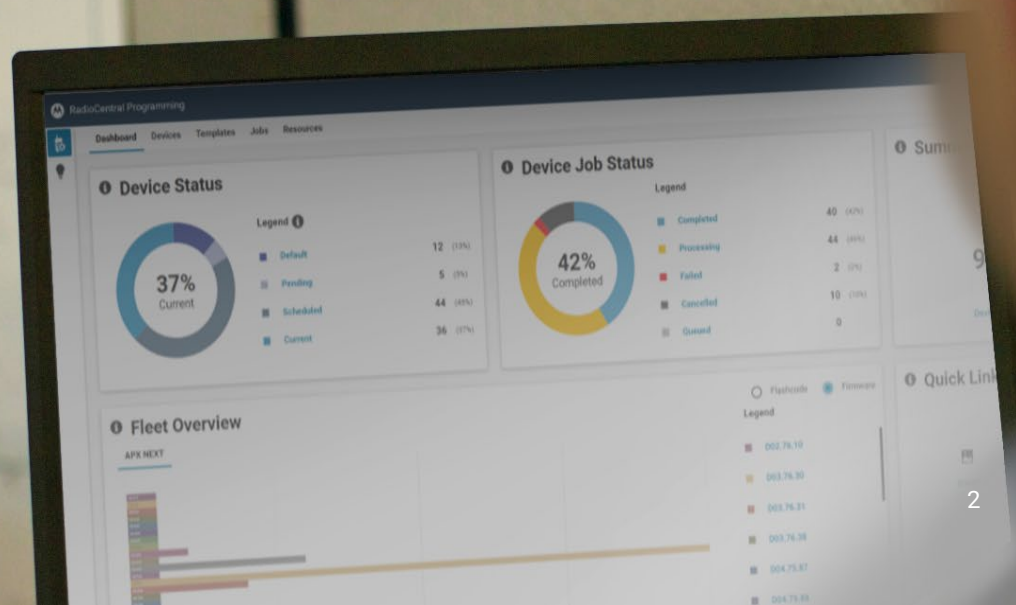
Send updates directly to personnel in batches, securely and without ever handling the radios. A centralized secure cloud management system eliminates hardware installation and maintenance, allowing you to manage your radios any time - from any location - and keeps your technology up-to-date with automatic feature updates.

Streamline fleet management workflows.

Added fleet intelligence in each step enables workflow efficiency. Transform how you build or edit codeplug templates and reduce repetitive actions. Check real time provisioning and radio update status of your fleet in one dashboard view. Easily identify the last known codeplug on each radio, pending changes and device details. Flexible options for the fleet update jobs to improve efficiency.

Apply label to devices to organize your database and find what you are looking for faster with device query/search/filter on each tab. Embedded tooltips and a color coded validation error button and popup windows alert you of errors when working in each tab. And, to help master RadioCentral, we offer instruction convenient for you with online help, online training and in person training.

Build templates with the integrated CPS editor.




Control user access and protect radio data.

Agency Partitioning and Role Based Access provides a layered security approach to user access. Eliminate the need for managing separate servers with different user logins by keeping radios in their assigned agencies and appropriately assign user edit access with different levels of permissions. Multiple organizations can be managed within the same account with the proper permissions for users to only view or edit assets on their assigned agency radios. Individuals can login with multi-factor authentication, and changes can be tracked by user name, date and timestamp.

We take data security seriously. Heavy security requirements are built into the design of RadioCentral and are enforced by the host, no matter if it is the Microsoft Azure US Gov Cloud, StateRAMP, FedRAMP, or CCCS assessed cloud for Canadian customers. We manage each cloud with 24x7 security monitoring to check for unauthorized or anomalous activities and rely on state of the art cloud security components including modern web application firewalls, host intrusion detection and prevention components, as well as security information and event monitoring elements. Additionally, the cloud host provides an additional layer of security monitoring to ensure we are able to detect and quickly react to a potential attack. With zero hardware or onsite servers to maintain, RadioCentral uses a web interface that is always using the latest software version and the latest security measures to continuously protect your sensitive information.

Heavy security requirements are built into the design of RadioCentral.





Radios can be updated with
zero touch and zero downtime.

Engineered to give back time.

By transforming how radios are provisioned and updated, RadioCentral drives down the cost of device management and radically improves the ownership experience. We take on most of the burden of building, hosting, maintaining, and securing systems so our customers can focus on their own mission-critical tasks. New features and updates get deployed in record time. Radios spend less time in the shop and more time in the field. Enhanced control and workflow prevent programming errors, and the routine tasks your radio technicians perform are streamlined, so they can focus on protecting the lifeline responders count on.

To learn more, visit:

www.motorolasolutions.com/radiocentral



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