

# VideoManager 26.1 Release Note

## Software updated in V26.1.1.5

- Motorola Solutions VideoManager for Windows V26.1.1.5
- User import tool V26.1.1.5

## Changes since V26.1.1.1

### VideoManager Update Highlights

#### Hotfix for “Create incident” bug

V26.1.1.1 introduced a bug where in certain instances, the “Create incident” button would not respond when clicked, meaning the user could not create a new incident. This occurred when certain incident fields had “Show in summary” turned off.

Otherwise, this release contains all features present in 26.1.1.1, the main release for 26.1. Please refer to release note ED-020-115 for further details.

We recommend that you skip version 26.1.1.1 in favour of this release.

## Minor enhancements

<b>VMEX-5111</b>	Improvements to user caching - will help device assignment performance on large estates
<b>VMEX-5111</b>	Remove unnecessary bitmap generation on device config generation - will help device assignment performance on large estates

## Defects resolved in this software release

<b>VMEX-4466</b>	Fixed an issue where if some media fields had "Show in summary" turned off, then it would prevent the "Create new incident" button from functioning.
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## Customer support issues resolved in this software:

N/A

## Known issues

VMEX-4843	<p><b>Media offloaded immediately after recording via WiFi/LTE is showing Activation Code as "Unknown" in the Media report.</b></p> <p>It is recommended to run the Media report after devices are docked so that activation method details are picked up from device logs.</p>
VMEX-3572	<p><b>Users can currently check out multiple body-worn cameras from different sites using one RFID card, even with the "assign multiple cameras" permission is disabled.</b></p> <p>Assigning multiple cameras is prevented on a per-site basis; however this restriction is not synchronised across all sites. Administrators can run the equipment report and manually check for users with multiple cameras assigned, if required.</p>
VMEX-4824	<p><b>Toggle safety mode gesture is unexpectedly present in V500 device profile.</b></p> <p>Whilst the 'Toggle Safety Mode' action is currently available for assignment within the V500 Device Profile, the V500 platform does not support this feature; consequently, assigning this action will result in an unresponsive button and we advise against its configuration to ensure optimal device operation.</p>