

V200 FW 25.2.1.4 - Release Notes

Compatible with VideoManager EX release version 25.2.0.20

Compatible with Smart Dock release version 25.2.0.17

Changes since version 25.1.3.15

New Feature: GoLive Audio

GoLive audio facilitates real-time, bi-directional communication between a camera operator and a remote agent or supervisor via WiFi during an escalation. This safety feature ensures that employees have immediate access to a supervisor or security team at a moment's notice. Supervisors or Security personnel can deliver clear guidance from VideoManager EX to an employee in distress or de-escalate the situation with an aggressor.

New Feature: Device Volume Control

Adjust V200 volume between level 1 (lowest) to level 5 (highest) using the side +/- gesture buttons. The + will increase the volume level and - will decrease the volume level.

Improvements:

- LCD orientation is flipped when the device is docked in the Smart Dock
- WiFi bitrate reduced to 512Kbps from 1Mbps to allow WiFi streaming over low bitrate
- Modified Escalation tone
- UI improvements
 - Display shows REC END when recording is stopped
 - Display the WiFi icon with an exclamation mark when WiFi is configured but not connected
 - Display the charging plug icon while the device is connected to the charger.

Fixes:

- Battery Performance
 - Camera gracefully powers off at a critically low battery.
 - To conserve battery, tone and haptics are disabled when the battery level is critically low.

Known issues:

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| VMEX-2744 | <p>When V200 is upgraded to the 25.2.1 release, previous profiles with Low Power Enabled (pre-record OFF) will no longer work, a new profile must be created and assigned.</p> <p>Mitigation: The user needs to create a new profile with pre-record turned off to enable Low-power mode</p> |
| V200-1964 | <p>After an upgrade, the V200 may not automatically reconnect to VMEX.</p> <p>Mitigation: A simple undock/redock action will resolve this, allowing it to reconnect successfully</p> |
| V200-2572 | <p>When configured to initiate recording or escalation via the hold gesture on a button, the V200 in low power mode may activate the button sooner than its programmed duration</p> <p>Mitigation: Set the hold duration to short and configure the record / escalate button to start via hold</p> |
| V200-2581 | <p>V200 may go into deep sleep while the camera is not in recording state and volume is being adjusted</p> <p>Mitigation: Adjust the volume during the recording/escalate/GoLive state</p> |
| V200-2534 | <p>When low power mode is enabled the V200 wakes and shows the Motorola logo on a single button press of the record button when it's configured to start recording on a double press.</p> <p>Mitigation: N/A</p> |
| V200-1794 | <p>Live streaming feedback (beeps/vibrate) can become overwhelming if the device is on the edge of the WiFi range and continuously stops and starts</p> <p>Mitigation: N/A</p> |
| V200-2207 | <p>The front LED may cause a delay of up to one minute in indicating the charge complete state during the transition from 99% (blinking green LED) to 100% charged (solid green LED).</p> |

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| | Mitigation: N/A |
| V200-2573 | <p>The V200 beeps twice, first beep when it wakes from low power mode and second beep when it shows REC screen if configured to begin recording with a single button press.</p> <p>Mitigation: N/A</p> |
| V200-2580 | <p>The device beep volume when it wakes from low power mode is fixed at level 3 regardless of the volume level set by the user.</p> <p>Mitigation: N/A</p> |
| V200-2582 | <p>REC END screen will timeout earlier than 5s when volume up/down button gesture is pressed</p> <p>Mitigation: N/A</p> |
| V200-2583 V200-2584 | <p>The volume control screen is not visible when a user adjusts the volume while the V200 is connected to a USB wall charger. The user is still able to adjust the volume.</p> <p>Mitigation: N/A</p> |
| V200-2586 | <p>V200 volume level does not reset to default volume Level 4 on a factory reset</p> <p>Mitigation: N/A</p> |