

In car video system managed services

Make the most of your M500 investment

Your M500 and M500E in car video systems act as another partner while you're in the field, capturing all angles around your patrol car. Our essential device managed and support services provide everything you need to keep this crucial equipment running smoothly.

Non-technical support

Get support during normal business hours (7 AM to 7 PM CST Mon-Fri) to make general inquiries and associated business activities, such as billing, contract and order status.

Technical support

Get support during normal business hours (7 AM to 6 PM CST Mon-Fri) for operational issues that require troubleshooting expertise.

Software maintenance

This provides you with access to the latest available software updates, for security and new features.

Hardware repairs

Get repairs for manufacturer defects and wear and tear with 1-way shipping and a 5-day in-house (service center) business days turnaround time.

For next-level support, our advanced replacement option will provide continuity of operations by shipping you a new or refurbished device within 2 business days after the repair request is processed.



To learn more, visit: motorolasolutions.com/services

