

Security patching service

In today's rapidly evolving digital landscape, organizations encounter an increasingly complex challenge - safeguarding their systems against the ever-present threat of cyber attacks. Microsoft regularly releases security updates to fortify hardware, but it can be difficult to stay on top of them. Moreover, the fear of potential disruptions to the functionality of your Scout system adds another layer of concern, and balancing the need for security with uninterrupted operation becomes a delicate task.

Safeguard mission critical systems

Avtec Protect™ is a comprehensive security update service designed to ensure that Scout customers keep their dispatch computers and equipment up-to-date and fully protected with the latest OS patches and STIG settings, all while maintaining the full functionality of Scout. With Avtec Protect, your technical team can confidently shift their focus to other critical priorities, knowing that Avtec is your trusted partner helping to secure your system and strengthen your cybersecurity posture.

Protect with persistence

Avtec Protect* ensures that your dispatch equipment has the latest security patches, giving you the best available protection against cyber attacks and web-based vulnerabilities. Before deploying a security patch, our team conducts thorough lab scanning and testing to address any compatibility issues with Scout software. With Avtec Protect, you can be confident that you have a team working diligently behind the scenes to ensure that your mission critical systems won't be impacted.



*North America only



What's included:



Routine Data Backup

The Avtec team will help you backup your Scout files to ensure the safety of your assets in the event of an attack.



Windows OS Patches

Our team will identify, test and deploy the latest qualified Windows OS patches. This includes feature and cumulative updates, and antivirus signatures.



STIG Settings

We update your computers to the latest qualified STIG configurations for your release. These include Windows Firewall, MS Defender, MS .NET Framework, and MS Edge.



Updates Qualified by Avtec

All of the latest patches and STIG settings are tested and qualified by the Avtec team to ensure your system continues running smoothly.



On-site Patching

Up to three times per year an Avtec representative will take care of your patching and rebooting requirements on site.

Stay secure and productive with Avtec Protect*

Increase Network Availability

Proactively address vulnerabilities with security updates to safeguard assets and maximize uptime for mission critical systems.

Ensure Compatibility

Avtec tests and qualifies patches and settings before deploying them to ensure that they are compatible with your Scout software.

Reduce Maintenance Costs

In the event of an attack, restore operations promptly and cost efficiently with minimal downtime.

Maximize Your Technical Resources

Keep your team focused on core responsibilities and leverage Avtec to support and strengthen your cybersecurity regimen.



^{*}North America only. Avtec Protect does not cover upgrading to new versions of Microsoft Windows.



One platform. Unlimited possibilities.

The Avtec Scout family of solutions integrates all your communication center needs, whether simple, highly complex or somewhere in between. Discover how our solutions can adapt and scale to any environment. Feel confident in your ability to protect people, assets and livelihoods with the most efficient communications system.



