

Brochure

EMERGENCY

Gain an independent witness with body cameras

The VB400 for healthcare security professionals



MOTOROLA SOLUTIONS

A close-up photograph of a person's hand holding a black, rugged body camera. The person is wearing a dark blue suit jacket over a light blue and white striped shirt. The camera is a small, black, rectangular device with a lens on the front and a button on the side. The background is slightly blurred, focusing attention on the camera and the hand holding it.

The VB400 body camera solution

An essential technology for safer healthcare operations

Security threats and acts of workplace violence in the healthcare industry are on the rise. This not only undermines the safety of healthcare workers and their quality of patient care, but also places greater demand on healthcare security professionals. Those who don't feel safe at work are more likely to leave, utilize employer healthcare services at a higher rate, or bring insurance and legal claims against their employer when a safety incident occurs.

Equipping healthcare security professionals with the tools they need to protect others and themselves is a vital part in mitigating workplace violence and creating a safer environment for healthcare operations.

The VB400 body camera is designed for security professionals who may encounter threats of abuse or violence, or capture similar acts of aggression against those they are protecting. With its rugged exterior and shift-long recording, the VB400 provides footage of events as they occur, allowing immediate response and providing indisputable evidence.



Increase the safety of patients, healthcare workers and security professionals

Body cameras are proven to minimize verbal and physical attacks, as people's behaviors change when they know they are being recorded.

Serving as an independent witness, video evidence helps to resolve complaints and disputes by providing transparency and protecting healthcare workers and security professionals from false accusations. Employers who provide body cameras as part of an employee health, safety and accountability program find success in reducing the negative impact of workplace violence as well as mitigating risk of litigation.



Rugged and intuitive design

Tested to military standards, the VB400's toughened exterior is built to withstand physical altercations. The result is a body camera that works when you need it. The large central button and robust side switch are positioned for easy operation, making it simple to activate when unexpected incidents occur - enabling a fast response.



High quality video

In instances where footage is required for evidence, the camera's wide angle, 1080p HD lens captures high-quality video from the wearer's viewpoint - providing accountability, protecting people and proving professionalism. And, with an array of accessories, healthcare security professionals can attach the VB400 to any uniform or clothing.



Pre / post-recording

Context is vital. The optional feature of pre / post-recording, means you can capture important interactions leading up to and after the main event. If enabled, pre / post-record captures a continuous loop of audio and video, providing up to two minutes of recording ahead of and after the record function has been activated. This pre / post-recorded footage is not stored unless the record function has been activated.



Long battery life

Capturing interactions can mean the difference between conviction and acquittal. With a recording time of up to 12 hours on a single charge - the VB400 enables better protection for healthcare safety professionals who may be working alone for extended periods of time.





Emergency Room



Respond to security incidents in real-time with integrated technology

Communication between technologies is critical to facilitate a quick, collaborative response to any incident and potentially avoid unnecessary escalation. With multiple ways to connect, the VB400 enhances the safety of healthcare security professionals by bridging the gap between them and the rest of the team - enhancing situational awareness, and enabling a coordinated, smarter response.



Peer-assisted recording

When a situation escalates quickly, a healthcare security professional supporting a colleague may not have a chance to hit the record button. With Peer-Assisted Recording (PAR) enabled, once their colleague starts recording on their camera, their own VB400 will automatically start recording when they are within range, capturing multiple viewpoints of the same incident.

Live streaming

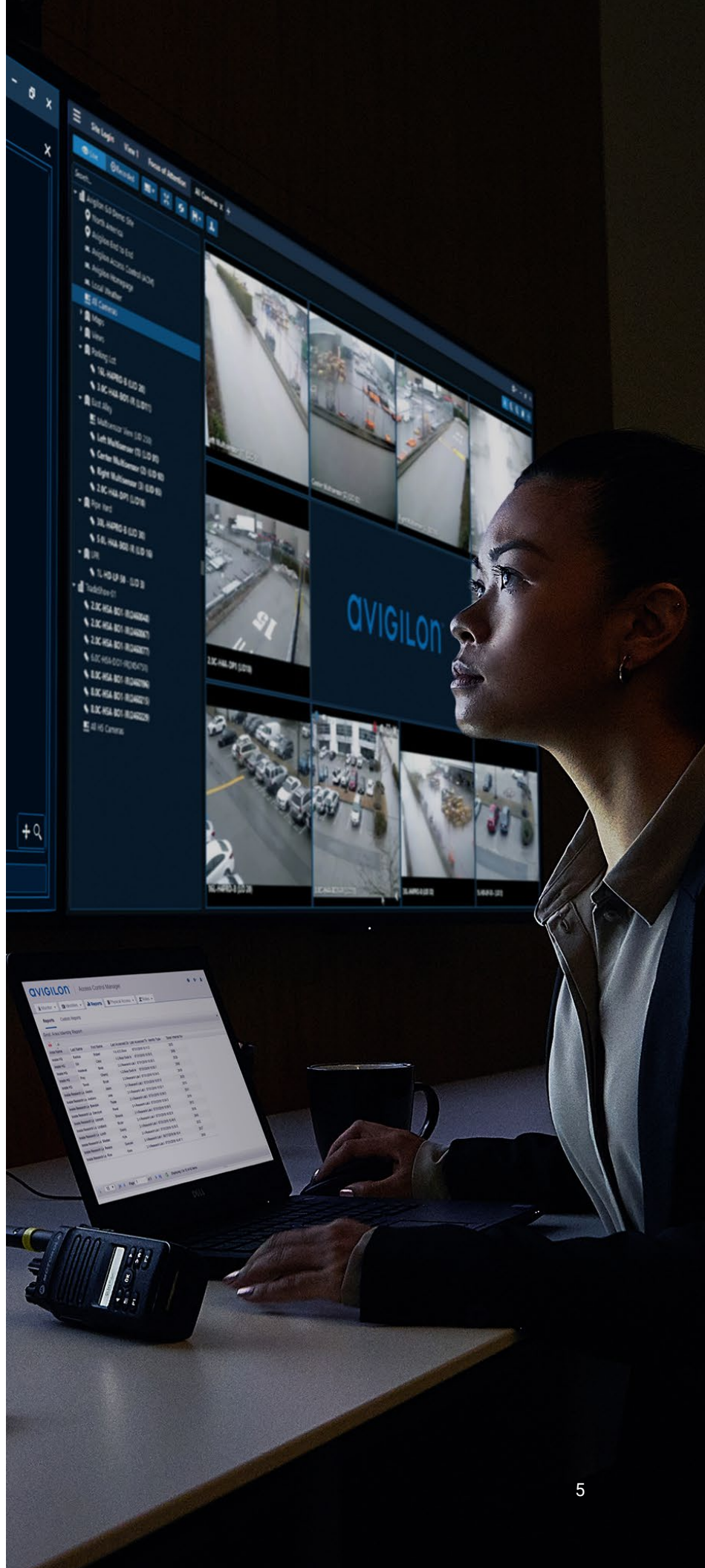
Integrate with Avigilon Control Center (ACC) and other VMS systems, so user-activation of a body camera can display the camera's live video feed and send an alarm to the system operator alongside video feeds from fixed cameras. This enables security personnel to gain complete situational awareness and respond accordingly.

Holster activation

The Holster Aware™ Sensor enables school safety professionals to remain focused, even in the most stressful moments. Attached to holsters, it can detect whether a conducted energy weapon, baton, chemical agent, or firearm has been removed from a holster and notify the VB400 body camera to activate recording.

Radio integrations

If paired with select radios over Bluetooth, the VB400 can automatically record when the user's radio enters an "emergency state", which is when the user presses the radio's emergency button, or when the radio's man down sensor detects the user is down.





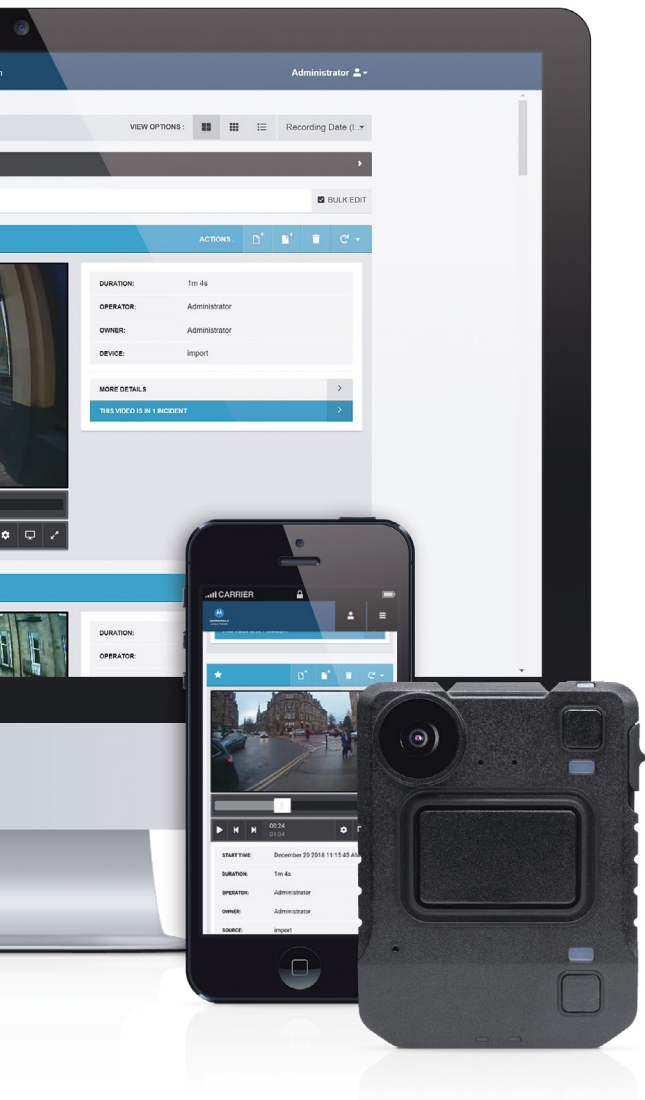
Securely process and share evidence with local law enforcement

Adherence to Health Insurance Portability and Accountability Act (HIPAA) laws and local privacy regulations that dictate how footage should be stored, accessed and viewed is key in safeguarding patients' personal health information and right to privacy.

VideoManager is a fully customizable device and digital evidence management solution that enables you to prepare, process and share high-quality video evidence from your suite of body cameras, in a way that meets privacy regulations.

All footage captured by VB400 cameras is securely offloaded to VideoManager, and can only be accessed by authorized personnel by securely logging in from any computer or tablet connected to the network. A variety of built-in image and audio redaction features enables you to protect personally identifiable information.

VideoManager provides the ability to assign user profiles, meaning granted permissions within the system can be controlled by role. For additional security, audit logs let you track every user action, ensuring traceability and transparency. Two-factor authentication protects against unauthorized user access while access control keys stop unauthorized devices from connecting to the system.





A day in the life of a healthcare security professional with the VB400

Starting and ending shift

The healthcare security professional scans their RFID card at the start of their shift. The VideoManager system assigns a VB400 body camera to the security professional, which identifies itself in the docking station with a solid red LED. From this point on, all footage captured on the VB400 will be assigned to the security professional. The security professional wears the VB400 throughout their shift attached to a chest or shoulder harness.

At the end of the shift, the healthcare security professional returns the VB400 to a docking station. All stored footage is securely offloaded to VideoManager, and erased from the camera. The VB400 is un-assigned from the security professional, and its battery is charged.

Responding to an incident

If the healthcare security professional becomes involved in an escalated situation that cannot be quickly resolved, they warn people involved that they are activating their body camera. When the security professional presses the power/record button on the camera, the VB400 vibrates indicating it is recording. Optionally it can trigger an alert at the security center and stream video over Wi-Fi®.

With a press of the bookmark button on the camera, the security professional marks a specific moment of footage

as 'important'. If the healthcare security professional is approached by a colleague who is also wearing a VB400 camera which has been approved by their employer to utilize Peer-Assisted Recording, the device is activated, providing a second viewpoint of the incident.

Footage can be tagged as evidence for future use or for training purposes. It will be retained as an 'incident' and all other footage will be systematically deleted as required. Incidents can be audited centrally, and securely shared.

Incident investigation

The healthcare security professional's bookmarked footage is offloaded right away, to be reviewed by an authorized user ahead of the other recordings that are stored within the VideoManager software system.

Optionally, the footage can be viewed on the VMS system, alongside associated footage from fixed security cameras. Should further evidence be required, administrators of the VideoManager software will be able to review the footage captured on the security professional's camera just before they hit record, thanks to the pre / post-record function initiated on their VB400.





To learn more, visit:
www.motorolasolutions.com/vb400



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