Lifecycle Notice V300

Overview

After years of service, Motorola Solutions is announcing that the V300 body camera is being discontinued. The V300 body camera is designed for law enforcement and security personnel to capture critical evidence, enhance transparency, and support evidence management. This product discontinuation affects the North America (USA, CA) region.

All customers who currently are using the V300 will continue to be supported, in accordance with the terms of the contract. Motorola Solutions will continue to support camera refreshes, in accordance with your contract. While supplies last, V300 units will be provided to customers, as applicable under their current contracts. If a customer has a V300 unit under warranty, and we cannot repair or replace it, the customer will receive a V700 or an operationally similar device.

Discontinued parts

PART NUMBER	DESCRIPTION	
WGA00625	V300 Body Camera only: Includes camera, rechargeable battery and 1 year warranty (mount not included)	
WGB-0101A	V300 WiFi/Bluetooth Wearable Camera, 1 year warranty, Magnetic Chest Mount	
WGB-0102A	V300 WiFi/Bluetooth Wearable Camera, 1 year warranty, Molle Loop Mount	
WGB-0100A	V300 WiFi/Bluetooth Wearable Camera, 1 year warranty, Shirt Clip Mount	
WGB-0180A	V300 with Jacket Clip Mount	
WGB-0181A	V300 with Magnetic Jacket Mount	
WGB-0192A	V300 WiFi/Bluetooth Wearable Camera, 1 year warranty, Locking Molle Mount	
WGB-0193A	V300 WiFi/Bluetooth Wearable Camera, 1 year warranty, TEK-LOK Belt Attachment Mount	

MOTOROLA SOLUTIONS

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Key dates

Milestone discontinuation and last support dates are shown below.

MILESTONE DATES	DATE
Final Order Date	04/30/2025
Final Ship Date	05/30/2025
Software Support End Date	05/01/2028
Service and Repair Support End Date* *Motorola Solutions will continue to support camera refreshes, in accordance with your contract. While supplies last, V300s units will be provided to customers, as applicable under their current contracts. If a customer has a V300 unit under warranty, and we cannot repair or replace it, the customer will receive an V700 or an operationally similar device.	05/01/2028

Replacement parts

DISCONTINUED PRODUCT DESCRIPTION	DISCONTINUED PART NUMBER	SUGGESTED REPLACEMENT PRODUCT
V300 Body Camera	WGB-0101A WGB-0102A WGB-0100A WGB-0180A WGB-0181A WGB-0192A WGB-0193A	V700 Body Camera
	WGA00625	

Contact information

If you have specific questions regarding this notification, please contact your Account Representative or Customer Support: (1800) MSI-HELP