CommandCentral Aware

All in one. Awareness for all.

MOTOROLA SOLUTIONS

Perform with peace of mind

911 Telecommunicator & Dispatcher

Patrol Supervisor

Share intel in an instant

Surface critical insights quicker

See your patrol area clearly

Add patrol coverage and backup... virtually

Intelligence Analyst
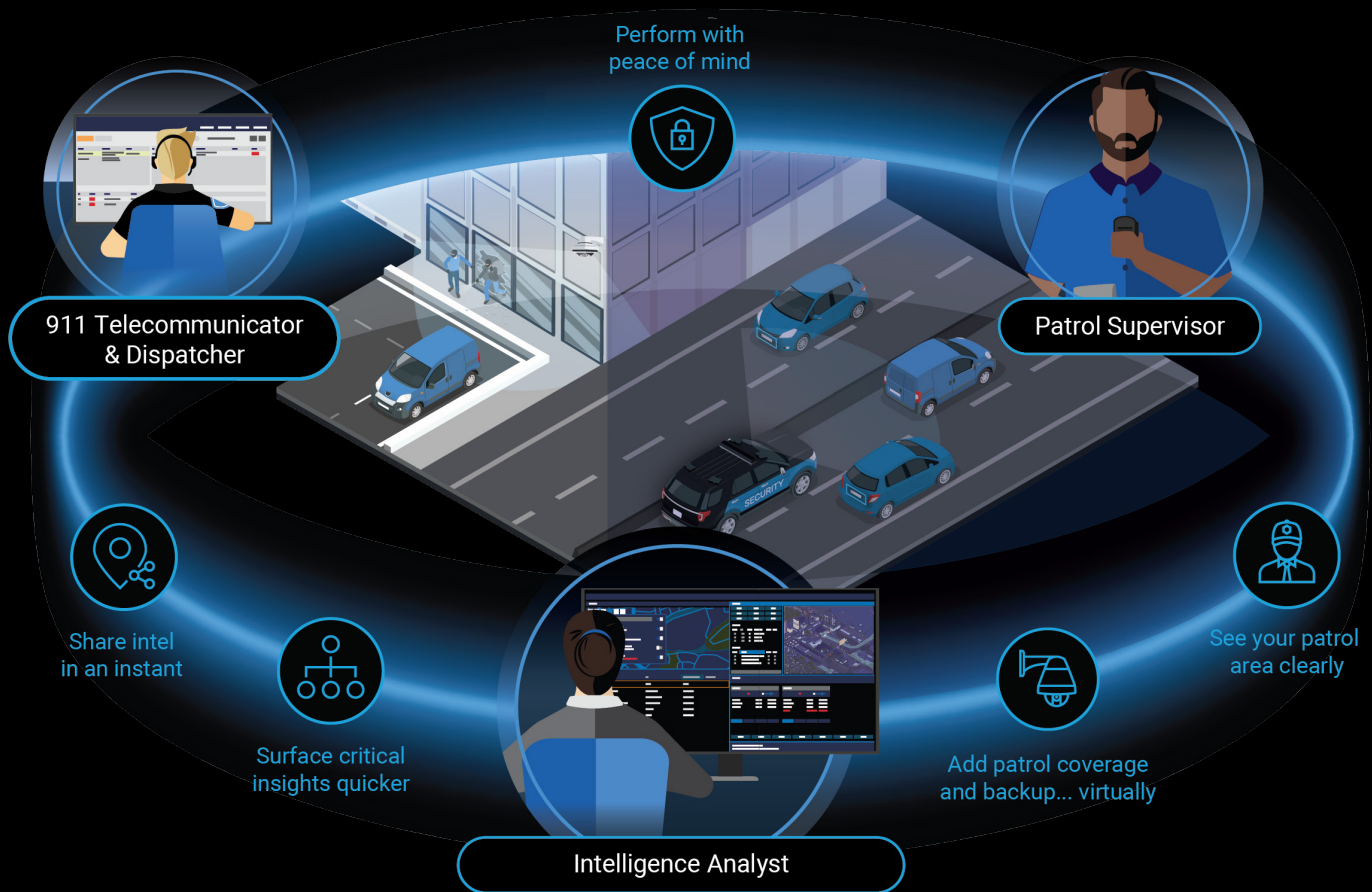
All in one. Awareness for all.

CommandCentral Aware unifies all of your real-time data and video streams into a secure common operational view, automates analysis to surface critical insights and enables instant communication of intelligence to responders in the field.

200+
Organizations

Serves over 200 public safety agencies across North America use CommandCentral Aware

33,000+
Users

More than 33,000 users of CommandCentral Aware situational awareness software

100,000+
Cloud-Connected Cameras

Over 100,000 cloud-connected cameras streaming video to CommandCentral Aware

70+
Integration Partners

Over 70 telemetry and video integration partners in addition to existing Motorola Solutions integrations

See your patrol area clearly

Whether it's responding to an emergency or managing day-to-day operations, visibility is everything.

CommandCentral Aware allows you to see all of your resources and events on a single, highly configurable map. With 9-1-1 calls, CAD incidents, radio and vehicle locations, sensors, cameras and more all together, you'll uncover new insights that inform better decisions.

Unified resource & incident mapping

Bring together event and device locations on an Esri-based map. Layer almost any GIS dataset from ArcGIS as well as traffic, weather, boundaries, landmarks, buildings and floor plans for enriched spatial orientation.

Custom map & floor plan integration

Enhance your view with the addition of indoor floor plans. Go a step further and add almost any GIS dataset from ArcGIS as an available map layer.

Configurable event monitor & free-text search

Alongside the map, view events and device alerts in a table structure. Add, remove and sort data columns for individual user preferences. Quickly access active resources or events on the map using a free-text search bar.

Mobile compatible user experience

Access the map and event monitor from any Android or iOS tablet or smartphone to extend operational visibility to anywhere you have an internet connection.

Adjustable resource reporting & breadcrumb-style tracking

Visualize the travel paths of devices, including radios, for up to 30 minutes. Device location is reported every three minutes but can be reconfigured to meet your needs and temporarily overridden to a faster cadence during emergencies.

Drag-and-drop modular user interface with custom filtering

Configure the CommandCentral Aware display across one, two, or three screens and personalize to meet individual role needs and workflow preferences. Create and save various views of a user's map and monitor using filters based on type of event, device, geofence and other custom criteria.

40%
reduction

in violent crime by Detroit PD after implementing CommandCentral Aware

Provide backup... virtually

The presence of a video camera is almost a given these days – anywhere you are. The challenge is accessing them when needed.

CommandCentral Aware enables you to connect, view and control real-time camera feeds from disparate video sources, organized the way you want, to provide additional eyes and ears on scene.

Source-agnostic video streaming

Unify access to all of your video sources by directly integrating with video management systems, as well as body, in-car and license plate recognition (LPR) and third party IP cameras.

Integrated video analytic alerts

Video analytic alerts from a compatible video management system (VMS) can be ingested as events, just like a CAD incident, to improve threat detection and response.

Native pan-tilt-zoom camera control

Natively access pan, tilt, and zoom (PTZ) controls from compatible cameras and video management systems directly from within CommandCentral Aware.

Video viewing & feature permissions

Apply user permissions by cameras or camera groups to control who can view video streams, review historical footage, clip, snapshot and export.

Video streaming connectors

Connect to and livestream from video systems using our easy-to-deploy edge appliance or by simply entering a camera IP or RTSP address.

Custom camera association, groups & labeling

View camera locations and open feeds from the map. During an incident, quickly identify nearby cameras and simultaneously open all with one click. Group cameras from across systems to quickly open all livestreams available in a specific location.
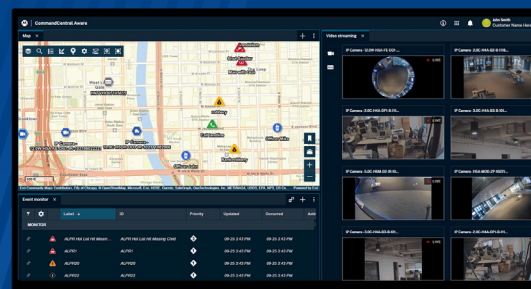
Rewind, bookmark, clip & snapshot

Rewind camera feeds to replay an incident or a response. Bookmark critical moments and clip or snapshot video footage to share it with responders or save as evidence.

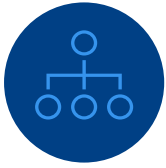> " Having the technology is like having a third person in each patrol car.
>
> – **Chief James White
> Detroit Police Department**

*2022 comparitech study

A major city manages as many as 32,000 video feeds*

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Surface critical insights quicker

Having more data can lead to sensory overload and missing what's actually important.

CommandCentral Aware reduces this burden with a workflow automation rules engine that can be configured for your specific needs. With attention focused, users can assign themselves to an event and search or query external databases for critical information to support an effective response.

Workflow automation rules engine

Create if-this-then-that rules with "AND" and "OR" operators to automate actions and eliminate manual information analysis and processing.

Area checkpoint creation & alerts

Create area and unit specific, time-based checkpoints that verify an area has been secured including entry and exit alerts as well as notifications for incompletion.

Integrated search & database query

Initiate a search or query across various sources on any highlighted text to gather more context on a situation and better inform a response.
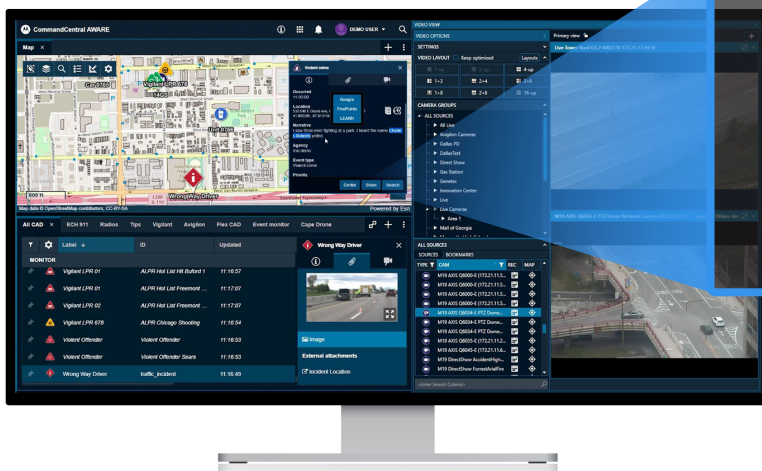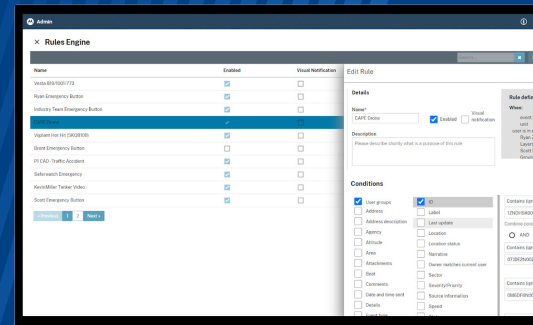
Extract deeper insights for maximum operational impact

- Search Engine
- LPR Query

Historical incident recreation & replay

Review responses through the lens of mapped historical events, resources and video. Replay the incident as it unfolded to expedite investigations and inform future workflows.

Share intel in an instant

Disparate systems limit your team's ability to collaborate and communicate data across the entire workflow.

With CommandCentral Aware, share location-based information across the entire agency workflow and communicate vital intel to the field. You can even share customized map layers with the team for improved efficiency and collaboration.

Native Radio Communications

Interface directly to our MCC 7500E radio console for communication control access to interact with talkgroups and monitor device statuses.

Collaboration & drawing tools

Draw polygons, polylines and points on the map with coloring, icons and annotations. Drawings are visible by all users as a map layer to improve coordination.
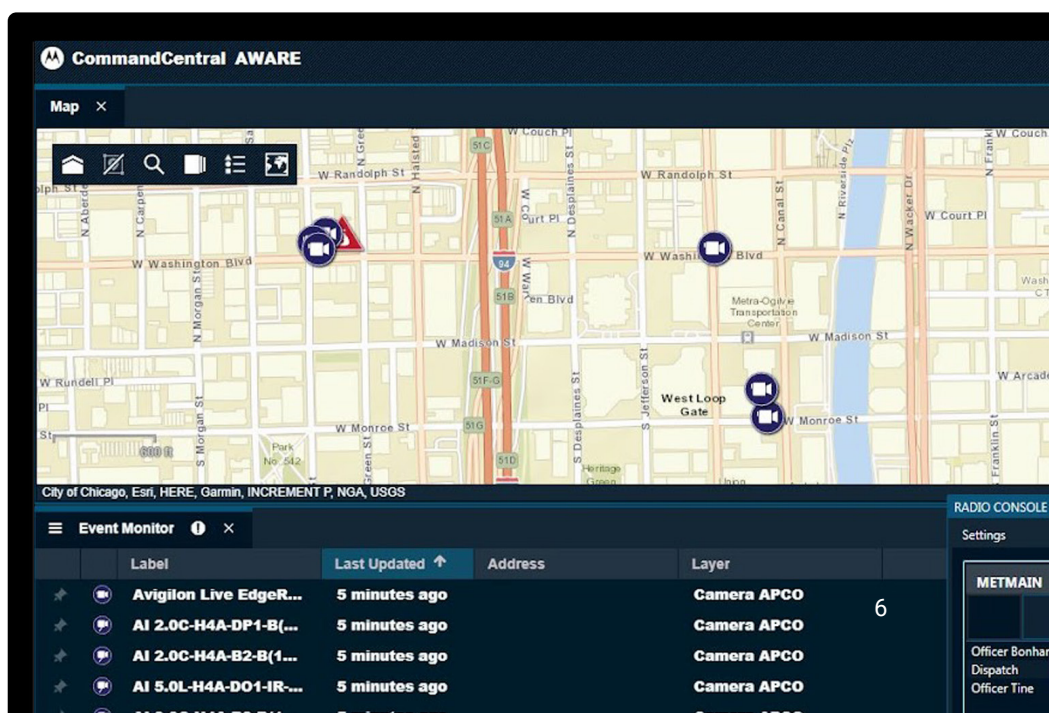
Embedded email communications

Share richer situational intelligence including video clips, snapshots and more comprehensive incident updates via email sent from within CommandCentral Aware.

45%
reduction

in crime by City of Springfield, MA after implementing CommandCentral Aware

Perform with peace of mind

Don't sacrifice peace of mind. Have confidence in your security.

CommandCentral Aware is a cloud-native solution that conforms to many of the highest security standards. It is also routinely and automatically updated to help you stay protected.

FedRAMP & StateRAMP Authorized and CJIS Compliant

CommandCentral Aware is compliant with Criminal Justice Information System (CJIS) Security Policy requirements and can be hosted in a FedRAMP and StateRAMP authorized cloud.

Annual SOC 1 & 2 security auditing

CommandCentral Aware is audited annually against the Service Organization Control 1 and 2 (SOC 1 and SOC 2) reporting framework for secure data management.

ISO 27001, 27017 & 27018 certified

CommandCentral Aware is evaluated and continually audited to achieve International Organization for Standardization (ISO) 27001, 27017 and 27018 certifications.

Automatic, routine security updates

CommandCentral Aware underwent security reviews at each phase of development, but is continually assessed for vulnerabilities and updated with patches automatically.

The power of the safety and security ecosystem

Whether it's addressing security concerns, assisting customers or managing everyday operations, a connected portfolio of command center software keeps everyone on the same page, fostering a culture of transparency and ultimately contributing to a more secure and productive environment.

At Motorola Solutions, we build the best possible technologies across every part of the safety and security ecosystem to help protect people, property and places. With our solutions, people can collaborate. Information flows where it's needed. Performance improves. Lives are protected. And safety becomes more than momentary. It becomes the constant that a better world — with safer communities, safer schools, safer hospitals, safer businesses, safer everywhere — is built on.service makes the world safer. United, they are exponentially more powerful. Let's build the future of safety together.

For more information about CommandCentral Aware, please visit:
www.motorolasolutions.com/aware

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