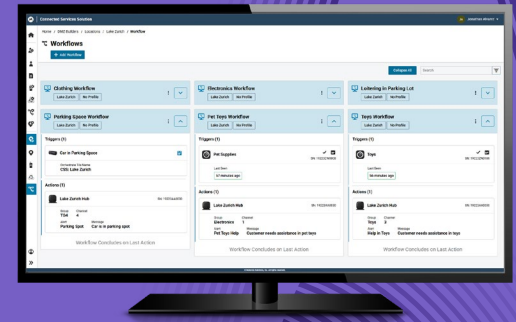# Connected Services Solution

Retail is evolving. Whether it's a delivery truck parking in your loading zone, or a customer trying to access a locked item, prepare your teams for any challenge with Motorola Solutions' array of retail security devices. With Connected Services Solution, you can rest assured that your business is safe and protected, so you can focus on what matters most.

How it works

Connected Services Solution (CSS) is a cloud-based service that enables the integration of buttons, fixed video, and body-worn cameras with handheld communication devices. Triggers generated by the buttons, fixed video, and body-worn cameras result in voice notifications sent to the radios.

CSS's simple interface allows retail administrators to configure automated, connected workflows across their fleet of devices. The number and complexity of workflows can scale to meet the unique needs of their retail operations.

Delivery

Connected Services Solution is a a licensed service found on Partner Hub.

Compatible devices

- **Software:**
  - Orchestrate

- **Body worn camera:**
  - VB400
  - VT100
  - V200

- **Fixed video:**
  - Avigilon video security

- **Retail communication device:**
  - Curve two-way radios
  - Wifi help buttons

Features

Automated workflows
Pre-configure workflows to enhance response times. Keep your store on top of security and the customer experience.

Conditional triggers
Customize actions based on time and day of the week. Add predetermined backup actions for extra support.

Advanced integrations
Empower all of your retail security devices to work together.

Scalability
Create a workflow template that can be applied across multiple stores, saving time and ensuring consistency.

MOTOROLA SOLUTIONS