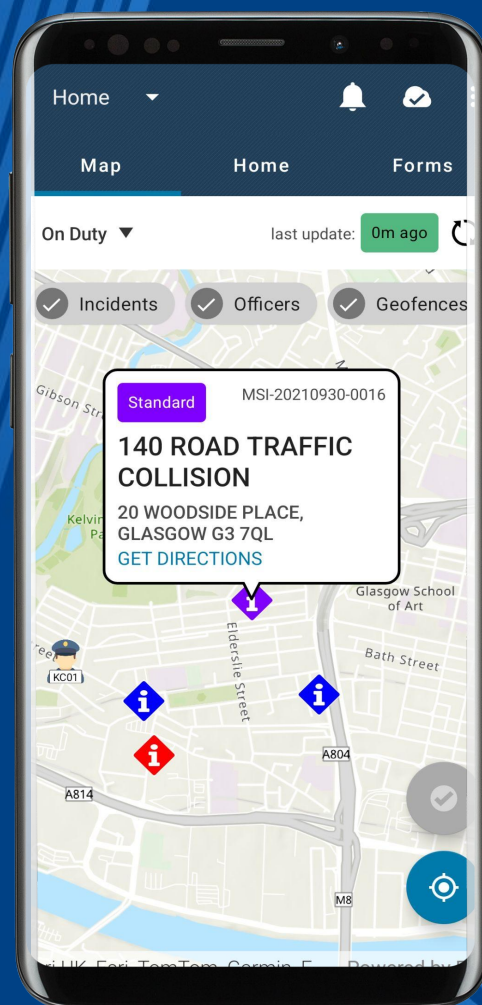


# Pronto

Leverage mobility  
to modernise key  
policing workflows



Drive better outcomes for your community by centralising and mobilising core policing tasks in one intuitive user interface.



Efficiency is a crucial component of effective policing. But all too often, your officers' time is consumed by manually rekeying data or updating records at their desk instead of being on the streets, visible to their community. And handling multiple, disparate systems doesn't just waste time – it can also reduce officers' situational awareness in the field, if they can't easily get access to the right information before arriving onscene.

Pronto converges core policing processes - from searching and report-writing, to dispatch and incident management - into one intuitive, source-agnostic platform for use on a phone, tablet or even in-vehicle infotainment system.

Because when you mobilise key data and workflows, your front line officers aren't the only ones who benefit. While officers can stay productive and focused on serving the public without distraction, your dispatchers also gain easy access to operational intelligence, and your supervisors save critical resources at the station.



### **Access key intelligence from a single screen**

Use crucial operational information to make the right decisions: enable your team to search local and national police systems while they're still on the streets or dispatching officers in a control room.



### **Process data accurately on the go**

Reduce trips back to the station, and make it easy for officers to capture information and evidence correctly the first time – so you can avoid costly mistakes and inefficiencies downstream.



### **Manage incident responses in the field**

With ever-increasing visibility of your area, incidents, and other units, you can respond to emergencies more quickly and safely than ever.



# Reporting

## Process data accurately on the go

Pronto eliminates the effort associated with report-writing by combining sophisticated, mobility-oriented forms with automated validation processes – so officers can stay in the field for longer, while also capturing high-quality data.

Available both offline and online, Pronto enables your team to handle all shift-related reporting activities on their mobile devices – which means officers can tag body camera footage, issue fixed penalties and take remote witness statements while they're on the move. And because problems or inaccuracies when data is initially captured can cost time, money and effort in the long run, the platform reduces unnecessary work by using a variety of built-in tools - such as entirely customisable mandatory fields, inline validation and completion checks - to ensure that data is accurate at the point it enters the system.

### KEY FEATURES

#### REPORT CREATION

|                               |  |
|-------------------------------|--|
| eNotebook                     | Officers can enter structured information about persons, vehicles, locations, organisations and property for easy inclusion in common policing workflows. They can also enter free text notes and attach signatures/multimedia.  |
| Crime and intel workflows     | Pronto supports a wide variety of standardised crime reports, including (but not limited to): <ul style="list-style-type: none"><li>• Crime and non-crime</li><li>• Intelligence</li><li>• Stop and search</li><li>• Statement (including remote witness statements via our secure cloud portal)</li></ul>   |
| Roads policing workflows      | Pronto supports a wide variety of roads policing workflows, including vehicle tickets (TOR, (G)FPN, HORT1, VDRS, Seizures (s165, s59), CLE 26/27/28) and collision reports.<br><br>Pronto can also send data directly to the Collision Reporting and Sharing (CRaSH) and PentiP (Penalty Notice Processing) systems.   |
| Public protection workflows   | Pronto supports a wide variety of standardised public protection workflows, including (but not limited to): <ul style="list-style-type: none"><li>• Domestic violence (e.g. DASH, ViST, SCARF)</li><li>• Mental health</li><li>• Missing person and found person</li></ul>   |
| Offender management workflows | Pronto supports a wide variety of standardised offender management reports, including (but not limited to): <ul style="list-style-type: none"><li>• Dispersal order</li><li>• Street bail</li><li>• Use of force</li></ul>   |
| Custom reports                | Work with our professional delivery teams to edit forms from our existing libraries, or create completely custom forms for local requirements. Supported fields include: <ul style="list-style-type: none"><li>• Free text (single and multiple lines)</li><li>• Picklist (multi-select and open picklists)</li><li>• Date, time, date and time</li><li>• Boolean (true/false or yes/no)</li></ul> |







# Reporting

## Process data accurately on the go

### KEY FEATURES

#### REPORT COLLABORATION

|                     |   |
|---------------------|---|
| Multi-officer forms | Multiple officers can collaborate on the same incident; one officer completes primary details (e.g. date and location) while other officers complete secondary details. |
| Document handover   | One officer can hand an unfinished form onto another officer, who will then update and finalise the report on their colleagues' behalf.                                 |

#### IN-FIELD SUPPORT

|                        |   |
|------------------------|---|
| Automatic draft saving | Information captured on a device is saved and encrypted until submitted to your RMS.  |
| Secure offline mode    | Create draft events with limited or no connectivity that are stored locally and securely. Upon reconnecting, simply validate relevant data elements and submit. |

#### DATA QUALITY

|                        |  |
|------------------------|--|
| Input validation       | Pronto validates data in real-time to ensure all fields are completed correctly before submission.   |
| Pre-submission checks  | Ensure all data sent from Pronto will meet the rules set out in your databases.  |
| Automatic data copying | Minimise re-keying with synchronisation between previous searches and reports. Officers can also configure user preferences to copy operational information which is specific to their role. |

# Search

## Access key intelligence from a single screen

Use crucial operational information to make the right decisions: enable your team to search your force's own RMSs, alongside local and national police systems, while they're still on the streets or dispatching officers in a control room.

With unparalleled connections to local, national and international police systems, your teams can access data from a multitude of sources using just one screen – whether they're on patrol or managing the incident remotely. From the UK Law Enforcement Data Service (LEDS) to INTERPOL, Pronto puts powerful information at your team's fingertips to improve situational awareness for dispatchers and officers alike. The result? A safer, more informed incident response.



### Fingerprint searches

Quickly verify a suspect's identity in the field: Pronto integrates with third-party fingerprint scanners to compare prints against national databases.



### Number plate searches

Quickly and accurately search for a vehicle across multiple systems by using your phone's built-in camera to scan the number plate in front of you.



### Image comparison

Confirm an uncooperative suspect's details by comparing their face to those in local or national galleries, using officer-initiated facial recognition.

| KEY FEATURES                                       |  |
|--|--|
| Supported local and national database integrations | Pronto supports a wide variety of standardised crime reports, including (but not limited to): <ul style="list-style-type: none"><li>• Police National Computer (PNC)</li><li>• Law Enforcement Data Service (LEDS)</li><li>• Driver and Vehicle Licensing Agency (DVLA)</li><li>• Interpol</li><li>• Gazetteer</li></ul> |
| Smart searching                                    | Information from multiple databases is presented together in an intuitive, easy-to-read format with images for quick suspect identification.   |
| Smart linking                                      | Information from a search can be added to a form to minimise errors and effort associated with data re-keying.   |







# Command and control

## Manage incident responses in the field

With unprecedented visibility of your patrol area, incidents, and other units, you can respond to emergencies more quickly and safely than ever. Simplify the management of CAD-initiated incidents. Whether you're a front-line supervisor or first responder, you can now leverage real-time information from a phone, tablet or in-vehicle media unit to provide an efficient incident response – from anywhere.

### Android Auto integration

Safely access critical information on the go, with intuitive, voice-controlled access to important CAD and RMS data from your vehicle dashboard.

### Voiceless dispatch

Ensure a timely, informed response with real-time notifications – so officers can quickly view new, critical information from teammates and supervisors.

### Sophisticated, real-time mapping

Enhance officers' awareness of nearby units and geofences. Pronto offers built-in maps, synchronised to your CAD.

#### KEY FEATURES

|                                 |   |
|---------------------------------|---|
| Incident management             | View a list of deployed and assigned incidents, search for incidents and filter incidents. View incident details, including configurable priority and status colours, in an easy-to-read format without needing control room input. |
| Self-assign/deploy to incidents | Officers can assign and deploy themselves to incidents. Configurable based on user group, incident type, and incident priority.   |
| Change status                   | Officers can change their status from their device. Use geofences to prompt officers for a status update upon arrival at the incident.  |



# Additional Pronto capabilities

| KEY FEATURES                     |   |
|----------------------------------|---|
| SECURITY                         |   |
| Single sign-on                   | Log into Pronto via Microsoft Entra ID (previously known as Azure AD).  |
| Biometric sign-on                | Log into Pronto using a fingerprint.  |
| Session timeout                  | A limit on the maximum amount of time that an individual Pronto session can be open for.  |
| Inactivity timeout               | Pronto will automatically log an officer out if they have been inactive for a specific amount of time.  |
| Granular access levels           | Extensive permissions restrict access to key Pronto functionality, including: <ul style="list-style-type: none"><li>• System administrator (can manage assets and view logs)</li><li>• Officer (can search for documents, create reports, and view their own reports)</li><li>• Departments (can view and manage information within their area of responsibility)</li></ul> |
| Locked and unlocked documents    | Lock sensitive documents to restrict access.  |
| ADMINISTRATION ON PRONTO MANAGER |   |
| Tasking                          | Assign tasks to officers, and push to their mobile device.  |
| Custom administrative workflows  | Design and build processes for back office teams to easily search databases and generate reports, all from Pronto.  |
| Audit logs                       | Every action on Pronto is audited and viewable by administrators and professional standards departments to encourage proper use.  |
| Supervision                      | Sergeants and Inspectors can manage and distribute their supervisees' workloads remotely by checking and returning forms, creating tasks, and running reports.  |
| Reporting and statistics         | Ensure your force is getting the most out of your investment with detailed information about system usage and workflow completion.  |
| TECHNICAL SPECIFICATIONS         |   |
| Supported operating systems      | <ul style="list-style-type: none"><li>• Windows 10 Pro, Windows 11</li><li>• Android 8+</li></ul>   |

Learn more at [motorolasolutions.com/pronto](https://motorolasolutions.com/pronto)

