



AVTEC'S SCOUT ENTERPRISE

Dispatch Communications Platform



Your customers count on you to keep their day in motion **without service disruption**, so you need to **stay continuously connected** to your linemen in the field. For more than 40 years, Avtec has provided **mission-critical dispatch communication technology and support** for some of the most demanding environments, including energy companies that expect nothing short of a **proven, scalable, reliable solution**.



PROVEN

With more than 1,200 Scout™ dispatch systems deployed, Avtec is the business partner of choice for more than 75 utilities, six major U.S. airlines, countless public safety agencies and dozens of Fortune 500 companies.

SCALABLE

Whether you need a single dispatch console in a remote storm center or dozens in a primary control room that covers multiple sites and regions, Avtec's Scout Enterprise suite makes use of different tiers to meet your exact business requirements.

RELIABLE

Your team expects consistently reliable voice communication with exceptional audio quality, whether they are working in a fixed or mobile environment. Avtec's commitment to open standards gives you the flexibility to integrate your choice of leading, high-performance voice communications tools, from radios and telephony to broadband/LTE technologies.



WHY AVTEC SCOUT?

Your dispatchers are typically the first point of contact 24/7/365 when power demands change. The complex juggling act they perform relies on a wide range of radio and telephony technologies to ensure safe and reliable service to an increasingly demanding and expanding customer base. Avtec’s Scout Enterprise suite of solutions provides your control centers with the converged, high-quality voice communication you expect with:

MISSION-CRITICAL RELIABILITY

Whether your teams are in the field restoring service or in the control room rerouting power, Scout Enterprise dispatch consoles provide reliable, integrated voice communications with:

- Built-in redundancies for high availability and stability.
- Exceptional audio quality.
- ScoutCare™ licensed, post-warranty software maintenance and U.S.-based support 24/7/365 to protect against unforeseen issues and to deploy regular system enhancements.

A COMMITMENT TO CYBERSECURITY

Today’s hackers target third-party applications as a pathway to gain access to your primary control systems. Avtec’s Scout dispatch consoles are:

- NERC-CIP and NIST 800-53 compliant.
- Rigorously tested for vulnerabilities prior to each software release.

INTEGRATION FLEXIBILITY

You need the freedom to select the right communication tools for the job based on what is most efficient and effective for your teams. Avtec Scout’s single-source-code platform allows you to:

- Integrate legacy and next generation radio, telephony and broadband/LTE technologies in both fixed and mobile dispatch environments.
- Scale your dispatch operations to meet your needs today, with the ability to easily expand when requirements change.

EASE OF USE

What your team needs in a dispatch console is unique to your business, so the technology you choose must bend and flex to meet your changing requirements. Avtec Scout’s Enterprise Management Tools allow you to:

- Customize screens for role-specific preferences or to mirror former systems.
- Quickly and intuitively connect to all voice resources.

MEET THE SCOUT ENTERPRISE FAMILY



SCOUT EX

Avtec Scout EX is our most robust solution for conventional and trunked radio systems, telephony and broadband/LTE technologies. If you are a “power user” who manages hundreds of resources on a daily basis and need a secure, scalable and redundant console solution, you can depend on Scout EX.



SCOUT E8

Avtec Scout E8 gives your command center maximum value for a minimal investment. Scout E8 integrates with leading radio, telephony and broadband/LTE technologies. And because it is compatible with all Scout Enterprise products, you can easily expand your system as your operations center grows.



SCOUT E4

The Avtec Scout E4 console provides a cost-effective solution that is compatible with Scout EX and E8 consoles so you can add additional software licenses as needed. Like the entire Scout Enterprise family, Scout E4 dispatch consoles integrate with leading proprietary and standards-based radio, telephony and broadband/LTE technologies.



SCOUT E1

Avtec Scout E1 is a purpose-built hardware device that delivers a compact, reliable and affordable dispatching solution for up to four radio or LTE endpoints. These devices can stand alone, or work together in their own system. Since Scout E1 is compatible with all Scout Enterprise products, it can be easily upgraded.



“Our dispatchers absolutely love the Scout consoles because they make communicating with our field crews so easy. Scout gives us a real sense of confidence—just knowing that we have a critical communications system we can count on in the event of an emergency.”

—DANE CLEMONS, TALQUIN ELECTRIC COOPERATIVE



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